

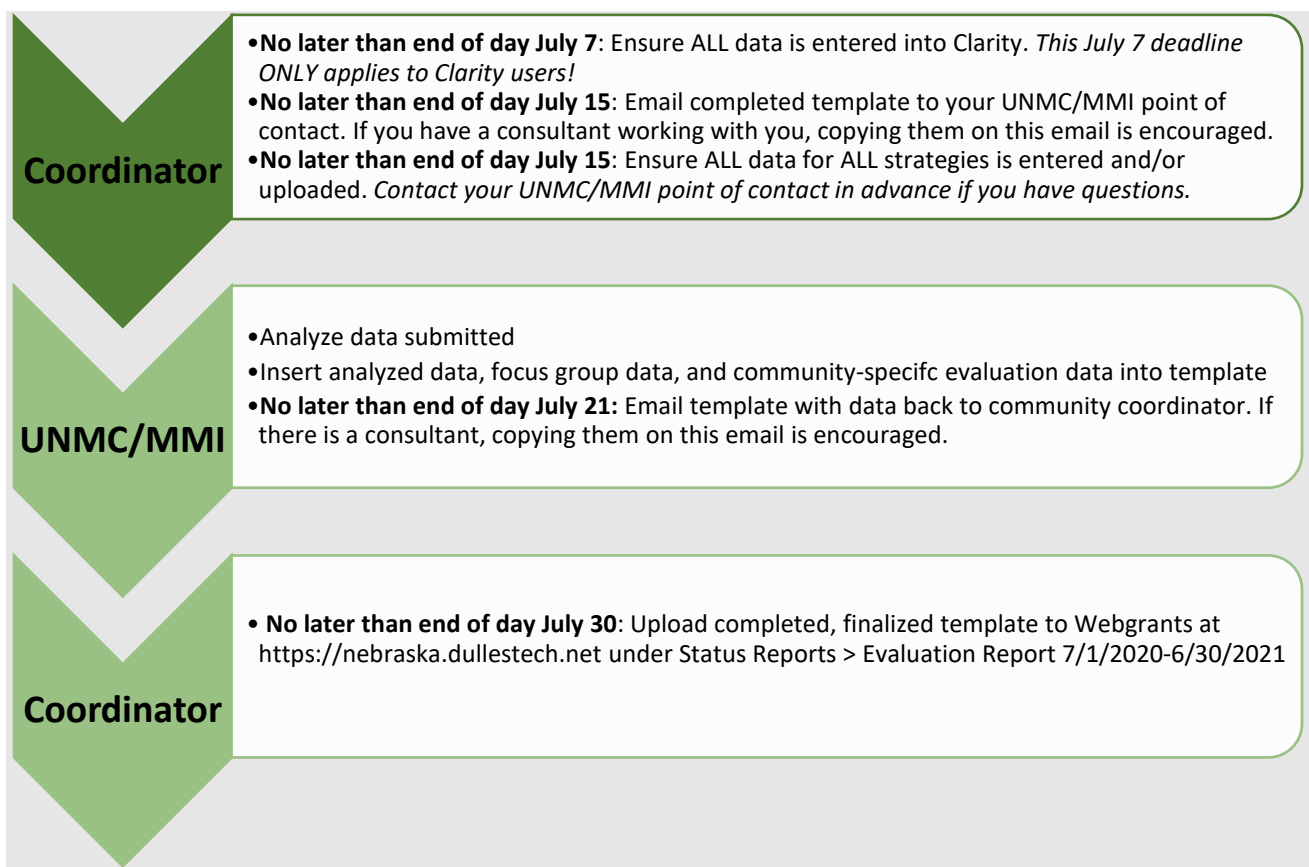
Community and Family Partnership

12 Month Reporting Template – July 1, 2020-June 30, 2021

Purpose of this Reporting Template

This template 1) provides a consistent reporting format for all Community Well-Being Collaboratives participating in the statewide evaluation, 2) ensures necessary data for state, federal, and private funders is available, and 3) supports a process of ongoing reflection and improvement.

Deadlines and Person Responsible



Scope

This report should include activities supported through the following funding sources: Community Based Child Abuse Prevention (CBCAP), Promoting Safe and Stable Families (PSSF), Nebraska Child Abuse Prevention Fund Board (NCAPF), Strengthening Family Funds, William and Ruth Scott Family Foundation Funds, and any additional private funds.

Information for Communities Implementing Rooted in Relationships

Rooted in Relationships will be included in this reporting for the following counties/communities: Dakota, Dodge, Hall, Lancaster, Madison, Southeast Nebraska Collaborative, and the Panhandle.

Instructions

Respond to each question with a brief (10 sentence max.) narrative or bulleted statements—focusing on the Jan through June timeframe— and add information into all table cells highlighted in green. Additional narrative around any questions beyond the requested brief description is welcome; please include as an appendix. Note that questions in section 10 are optional.

1. GENERAL UPDATE

1.1 How are things with your collaborative (e.g. successes, challenges, any changes to plans, membership, structure, and/or processes)?

July-Dec 2020:

CFP has had many successes and growth opportunities throughout 2020 in which we will take a deeper dive in the narrative below. Through the success there has also come challenges and changes to our plans. Changes have included bringing in more funding than CFP has ever had before which added a lot of fiscal responsibility and agency growth in number of employees and programming. CFP is a relatively new 501c3 (we received notification of our status in February 2020), so the rapid growth added a lot of reorganizing within CFP to manage our fiscal community outreach. CFP currently has 3 full-time employees that include Community Response Coaches, Navigation Support, and Data Entry Support which has been extremely helpful during this time of growth but has also led us in conversations about strategic alliance (modeling collective impact framework) within our local area with additional staffing needs and community partnerships. We had the challenge of losing our Early Childhood Community Coordinator in August that was hired for a dual role as a RiR Coordinator and Schuyler C4K Coordinator in May 2020. Therefore, a lot more coordination responsibility fell back on the CFP Coordinator while trying to juggle all the other initiatives/ community work CFP was involved in. In November, CFP hired a RiR Coordinator as an independent contractor, which has been a huge blessing, and CFP has been continually impressed by the new hire and her leadership skills for the RiR initiative in Platte County. CFP still has not been able to hire a Schuyler C4K Coordinator which has been an enormous challenge that has set back a lot of community progress and planning. Along with some of these changes, COVID has stunted our opportunities for in-person events and community training opportunities (PIWI and COS-P, for example). So, CFP hopes to be able to open more in-person training opportunities in 2021 with community partners.

During fall 2020, the CFP board of directors voted to change our mission *to assist children, youth, and families to be healthy and resilient through a prevention network of community resources*. And our vision *to support, educate, assist, connect, and empower communities through partnerships that provide needed resources for children, youth, and families*. This change was made to be more reflective and inclusive of CFP's collective impact direction for years to come. 29 new community partners were also added to the community collaborative including a behavioral health clinic, Schuyler Economic Development, Schuyler Chamber, Habitat for Humanity, additional school partners, Center for Rural Affairs, DHHS partners, probation partners, Heartland Workers Center, Schuyler After School Program, Rooted in Relationships, and ESU partners. During the summer and fall, CFP worked collaboratively with Columbus Public Schools to write grants for a mental health therapist/social worker to be able to hire this position in their district as this has been a great need. CFP engaged in many conversations with district leaders and connected the leaders with other behavioral health school models across the state to display the need for this position. CFP also met with ESU 7's mental and behavioral program leads in discussion of expanding the program

into local districts as well as the vision for the program and filling behavioral health gaps in our surrounding areas. During this time, CFP also engaged in conversations with Legal Aid and expanding their legal services through the HELP Program in Columbus and Schuyler. CFP has seen a great need for our local low-income population to be well represented in eviction, child custody, and benefits to name a few. Additionally, CFP was accepted as a round one community for Thriving Families, Safer Children during this time. CFP looks forward to help move the needle for prevention strategies on a local, state, and national level for years to come.

CFP has been committed to connecting families to addressing barriers related to food insecurity during this period of time. The Columbus Area United Way and CFP launched a short-term emergency program called Fresh Bucks to help local residents who may be experiencing financial hardship due to COVID-19. Given the current food shortage, which is driving higher costs for fresh meat and fresh produce, Fresh Bucks were established to help provide for community needs. In Platte County, Fresh Bucks have been distributed at the monthly mobile food pantry to supplement what a household receives and in Colfax County they have been distributed through the school backpack program, monthly mobile food pantry, and county pantry. The Colfax County Food Pantry went from serving a total of 384 people in January-February 2020 to serving 11,136 people from March-December 2020. The vouchers can be used to purchase any fresh meat, fresh produce, or fresh dairy products at local grocery stores. Along with the distribution of fresh bucks, Community Response staff has distributed community resource information at pantries to connect families where to go for resource navigation.

Community Response and Columbus Area United Way already work as a unified partnership in building a local Community Response prevention system in Platte and Colfax counties. In April 2020, Community Response became a collaborative partner in the COVID-19 fund distribution process and provide match dollars for requests that fall within funding parameters. These funds help provide for the basic need services to children, youth, young adults, and families impacted by COVID-19. CFP has expended \$68,446.43 to assist 21 entities (including 3 school districts, 3 food pantry's, 7 childcare providers, 2 mental health agencies, and 9 other nonprofits) to serve at least 10,098 individuals in addressing food insecurity, providing basic needs, and technology supports from April-December in Butler, Colfax, Platte, Polk, and Nance counties.

Beginning in May 2020, CFP launched 'Wellness Wednesdays'. Each Wednesday a video post was made regarding mental health by a professional in our community. Through July, various topics pertaining to mental health were discussed through these short weekly videos. These videos can be viewed on Columbus Area United Way or Community and Family Partnership's social media platforms as well as other community groups. These videos focus on areas of mental health such as Cognitive Distortions & Anxiety, Coping Skills, Grief, Parent-Child Interaction Therapy, Mindfulness, Depression, Suicide Prevention, and Grounding Techniques.

In a collaboration with Columbus Area United Way beginning in June 2020 through February 2021, CFP offered therapy sessions with local mental health providers to reduce barriers to accessing mental health care through the social, economic, and stressful effects of the pandemic. Mental Health Outreach Services were available for anyone in Platte, Colfax, Boone, Butler, Polk, or Nance counties regardless of their insurance (with exception to Medicaid). Residents of these counties can apply for these services by visiting CFP's website or by calling the office. Up to three therapy sessions were available for minors or adults. Sessions were offered in English or Spanish. Clients also had the option of telehealth or in-person sessions. CFP engaged with individuals and families via social media as well as marketing through

community partner agencies such as local Chamber of Commerce businesses. Community Response staff connected with children and families while distributing flyers through schools and community partners for these services.

In July, CFP was a collaborative partner to host a childcare outreach event providing cleaning supplies, thermometers, masks, gloves, toilet paper, and hand sanitizer to 18 Colfax County childcare providers. CFP also mailed out family/business resource information to local childcare businesses.

In July, CFP also distributed 500 bags for Kindergarten – 5th grade students at Schuyler Community Schools through the Sizzling Summer Enrichment Program that provided take home activities for students to complete and engage with their primary caregivers through these activities.

CFP also had the opportunity to expand outreach by providing CARES Response & Recovery funding for food/hygiene products to the Colfax food pantry; 27 electronic devices to 2 nonprofit agencies that provide adult education, immigration services, and entrepreneurship support; provided funding to a food & toy program that served 406 people with food, clothing, and toys during the holiday season; provided funding to 3 basic need agencies for emergency financial assistance (EFA) to individuals and families. EFA agency 1 (Community Response) served 32 people and EFA agency 2 (CNCAP) served 112 people. The 3rd EFA agency (Simon House) served 772 people with rent, mortgage, utilities, or basic needs (books, coats, hats and mittens at a Santa's Workshop in December); and 989 individuals at a November mobile food pantry where CARES funds provided fresh meat. We were also able to serve the Colfax Senior Center to help them provide meals on wheels to older adults in Colfax County that served 581 people in November and December. In addition, we were also able to expand services through the Housing Grant we received from NCFE.

Snapshot of 2020 Community Impact for CFP

Mental Health Outreach Services

- **June-December 2020**
- **Served 45 individuals (145 therapy sessions) in Platte, Colfax, Boone, Butler, Polk, or Nance counties**
- **CFP has expended \$6,717.50**

Housing Grant

- **October – December 2020 (28 families [127 people] have been served)**
- **Expended \$27,401.79**

Food Sustainability Grant (May-December 2020)

- **June-October (2,142 Fresh Bucks distributed at the Colfax mobile food pantry, Colfax food pantry & Schuyler backpack program)**
- **November-December (1,075 Fresh Bucks distributed at mobile food pantries Platte & Colfax and Schuyler Food & Toy Program)**
- **CFP has expended \$44,625.77**

Community Response COVID Relief (April-December 2020)

- **\$68,446.43 expended**

- **Served (at least) 10,098 people through these funds in Butler, Colfax, Platte, Polk, and Nance counties**
- **21 entities were served (including 3 school districts, 3 food pantry's, 7 childcare providers, 2 mental health agencies, 9 other nonprofits)**

Community Response Youth Mental Health Vouchers

- **63 youth (422 therapy sessions) were served in 2020 in Platte and Colfax counties**

CARES R&R Grant (July-December 2020)

- **Served 8,628 people through emergency financial assistance (Community Response, CNCAP & Simon House) and nonprofit relief (Colfax Senior Center, Colfax Food Pantry, Schuyler Food & Toy Drive, Centro Hispano, Platte Valley Literacy Association) for a total of \$169,815**

January-June 2021:

CFP has had many successes and growth opportunities throughout this year (***CFP was able to serve over 22,700 people (individuals, children and families) in collaboration with community partners in 2020***). We have added over 40 community partners to the collaborative, have become a round one community in the Thriving Families, Safer Children opportunity and focused our efforts on diversity/equity/inclusion, youth and parent engagement and leadership, empowering voices of lived experience, and the promotive/protective factors. We have partnered with numerous community entities while focusing on mental health outreach, food security, youth activities scholarships, housing and basic need resources, as well as creating innovative partnerships with a backpack program, summer programming through local schools and community partners, and a pilot for attendance incentives beginning in fall 2021. We also are in the midst of a community mental health PSA project in which videos in English and Spanish are being produced as well as a social media toolkit for community partners, individuals and families to use at large.

Our collaborative has also been through multiple changes during this time period as well. In March 2021, the CFP leadership team voted to dissolve its nonprofit status and merge with Columbus Area United Way. This created an immense amount of collaboration, problem solving, and increase in work demands between the Directors of both nonprofits. Fast forward, effective on July 1st, the merger was completed and now CFP (the collab) is seen as an initiative under United Way but still maintains its community presence as the collaborative and will continue its work as such. With the nonprofit dissolution, CFP also had to terminate its contracts and United Way took over those fiscal responsibilities. All in all, the merger was a positive step for the collaborative as we continue to grow within our partnerships and stakeholders. In continuation of the season of change, in April the Coordinator of the Collaborative (Sarah Papa) announced her resignation from the position that would become effective on July 13th. So, this created a need for the CFP leadership team to find a replacement and in collaboration with United Way, Roberta Miksch was hired at the end of June. Sarah and Roberta got to spend a week together for position onboarding and transition. In conclusion, there have been many positive changes happen within the community collaboration in this reporting period. People have come together for the common good of lifting families up and starting the difficult conversations. We have been overcome with gratitude and look forward to what lies ahead in the months and years to come. When we come together over a common agenda and shared measurement, we can create systemic change. So, we will continue with the challenge to collaborate, communicate, and to create a future in which all families may have the opportunity to thrive.

Snapshot of 2021 Community Impact for CFP

Community Response (CR) Youth Mental Health Vouchers (January – June)

- 67 youth served (3 in Boone, 7 in Colfax, 57 in Platte)
- 251 therapy sessions total (10 sessions in Boone, 24 sessions in Colfax, 217 sessions in Platte)
- CFP expended \$20,148.89

Mental Health Outreach Services

- January – April 2021: 52 individuals (126 therapy sessions) were served in Platte, Colfax, Boone, Butler, Polk, or Nance counties
- CFP expended \$16,713.50 and served 97 individuals (271 sessions) throughout June 2020 – April 2021

Food Sustainability Grant

- April 2021 (500 Fresh Bucks distributed at the Colfax and Platte mobile food pantry)
- CFP expended \$50,000 and served 3,717 people throughout June 2020- April 2021

Housing Grant

- January – June 2021 (115 families have been served) through Community Response, CNCAP, and Simon House
- CFP has expended \$130,000 and served 143 families throughout October 2020 – June 2021

Sizzling Summer Enrichment

- Held in June for three weeks with highest number of children involved to date total in 60 youth
- CFP has expended \$17,664.81 throughout January – June 2021

2. TRAINING UPDATE

2.1 What training has the collaborative offered during the most recent six months (Jan-June 2021)? The table is pre-populated with data provided for July-December.

Training				
Date(s)	Training Topic/Description (e.g. Youth and Families Thrive, Bridges Out of Poverty, Your Money Your Goals, PIWI facilitator training, PCIT advanced training, autism training, training on trauma informed care, suicide prevention training, collective impact training, FAST training, motivational interviewing training)	# of Attendees	# of Organizations Represented by Attendees	Held Virtually? (Yes/No)

8/27/20, 12/3/20, 12/10/20	1. Youth & Families Thrive Training	31	16	August (in person), December (virtually)
12/11/20	2. Collective Impact Training	34	20	Yes
8/28/20	3. DHHS Services Training for CR Coaches	11	8	No
6-Month Total (July-Dec/Fall)		76	44	-
1/7/21, 1/14/21, 2/11/21, 2/18/21	1. Youth & Families Thrive Training	31	16	Yes
3/17/21, 3/24/21, 4/21/21, 4/28/21	2. Creating Inclusive Communities Workshop	14	12	Yes
6-Month Total (Jan-June/Spring)		45	28	
12-Month Total (and Fall to Spring Change)		90	56	N/A

3. POLICY UPDATE

3.1 What policy work has the collaborative or its members engaged in during the most recent six months (Jan-June 2021)? The table is pre-populated with data provided for July-December.

Examples include but are not limited to:

- Engagement with elected officials from your community (inviting them to collaborative meetings, educating them about issues, emailing or contacting their offices);
- Submitting public comments at a local/municipal meeting or state legislative public hearing on a topic (ex. Local tenant ordinance, SNAP eligibility);
- Providing input on administrative policies, rules and regulations (ex. Medicaid Expansion); and/o
- Communicating and staying up to date with updates around Bring Up Nebraska Priority Areas (Bring Up Nebraska Priority areas are: housing; substance abuse and mental health; basic needs; pregnant and parenting youth; limited resources for prevention/early intervention)

Policy Work Engaged In (Short Description of Activity)
<p><u>July-Dec 2020:</u></p> <ol style="list-style-type: none"> 1. Staying up to date with updates around Bring Up Nebraska Priority Areas surrounding housing, substance abuse and mental health, basic needs, and prevention resources. 2. Participation in Central Navigation Statewide Conference Calls 3. Staying up to date with Food Insecurity barriers in conjunction with the Food Security Task Force, Nebraska Extension, DHHS, Nebraska Children, and Community Partners 4. Receiving email updates from the Nebraska Legislature and DHHS. 5. Attending local juvenile services stakeholder meetings and discussing community issues with Senator Bostelman. 6. Presenting on the work of local collective impact through the community collaborative to Senator Bostelman and business leaders at a leadership seminar in Schuyler.

Jan-June 2021:

1. Staying up to date with updates around Bring Up Nebraska Priority Areas surrounding housing, substance abuse and mental health, basic needs, and prevention resources.
2. Participation in Central Navigation Statewide Conference Calls
3. Staying up to date with Food Insecurity barriers in conjunction with the Food Security Task Force, Nebraska Extension, DHHS, Nebraska Children, and Community Partners
4. Receiving email updates from the Nebraska Legislature and DHHS.
5. Attending local juvenile services stakeholder meetings and discussing community issues with Senator Bostelman.
6. Engaging in discussions surrounding Thriving Families, Safer Children at the local and state level.

4. EVENTS UPDATE

4.1 What events has the collaborative hosted or helped organize during the most recent six months (Jan-June 2021)? The table is pre-populated with data provided for July-December. If the “event” is a training-type event, please describe and list in the “training update” section.

Events			
Date(s)	Event Topic/Description	# of Attendees	Audience (Parents, Young People, General Public, etc.)
7/8/20, 9/2/20, 12/11/20	1. Bi-Monthly Community Collaborative Meetings	122	Community Service Providers
7/15/20, 8/26/20, 9/10/20, 9/21/20, 9/28/20	2. Schuyler Citizen Review Panel	17	Community Service Providers
10/8/20	3. Schuyler Community Resource Event (WIC, CR, Healthcare, Food Pantry, Heartland Worker’s Center)	22	Service Providers/General Public
6-Month Total (July-Dec/Fall)		161	-
	1. Bi-Monthly Community Collaborative Meetings	146	Community Service Providers
	2. Columbus Citizen Review Panel March 31, 2021 May 20, 2021 June 9, 2021 July 6, 2021	14	Service Providers/Lived Experience
6-Month Total (Jan-June/Spring)		160	N/A
12-Month Total (and Fall to Spring Change)		320	N/A

5. FUNDING UPDATE

5.1 What efforts has NC funding supported during the most recent six months (Jan-June 2021)? The table is pre-populated with data provided for July-December. Note that this includes funding from NC to any organization, including but not limited to the community collaborative, made during this 6-month period.

Funding from or Administered through Nebraska Children and Families Foundation			
Source and Fiscal Agent	Efforts Supported	Funding Period	Total Amount
Rooted in Relationships - Community and Family Foundation (BECI, NHB)	Rooted in Relationships Planning Year in Platte County	7/1/2020 - 6/30/2021	\$10,000.00
Communities for Kids - Columbus Public Schools Foundation (Scott, BECF)	C4K in Columbus	7/1/2020 - 6/30/2021	\$15,000.00
Community Well-Being - Columbus Public Schools Foundation and Columbus Area United Way	Collective Impact through CFP (Community Response, Sizzling Summer Enrichment, food needs, etc.)	10/1/2020 - 9/30/2021	\$561,750.00
Beyond School Bells - Schuyler Community Schools	Schuyler Community Schools Afterschool Program	8/1/2020 - 7/31/2020	\$50,000.00
Private Housing - Community and Family Partnership	Addressing Local Housing Needs	9/1/2020 - 12/31/2020	\$70,000.00
Sixpence Partners - Columbus Public Schools	Sixpence Programming through Columbus Public Schools	7/1/2020 - 6/30/2021	\$160,000.00
Sixpence Partners - Schuyler Community Schools	Sixpence Programming through Schuyler Community Schools	7/1/2020 - 6/30/2021	\$326,000.00
Communities For Kids – Buffet Early Childhood Fund	Schuyler Early Childcare Project	3/2/2020-6/30/2021	\$19,247.39

(BECF), Scott – Community and Family Foundation			
PDG C4K+ (Columbus and Schuyler, Community and Family Partnership, Early Childhood Community Coordinator)	Supporting C4K Initiatives in Schuyler and Columbus	10/1/2020 - 9/30/2021	\$40,000.00
PDG C4K+ (Columbus and Schuyler, Community and Family Partnership, Spanish/Bilingual Contract)	Supporting C4K Initiatives in Schuyler and Columbus	10/1/2020 - 9/30/2021	\$8,333.00
PDG C4K+ (Boone County, Boone Beginnings, Early Childhood Community Coordinator)*	Supporting C4K Initiatives	10/1/2020 - 9/30/2021	\$33,000.00
6-Month Total (July-Dec/Fall)			\$1,274,083.00
PDG C4K+ (Columbus and Schuyler, Community and Family Partnership, Early Learning Scholarships)	Supporting the C4K Initiative in Schuyler	3/1/2021 - 9/30/2021	\$ 5,840.00
PDG C4K+ (Columbus and Schuyler, Community and Family Partnership, Quality and Capacity Building)	Supporting the C4K Initiative in Columbus	3/1/2021 - 9/30/2021	\$ 49,845.00
PDG C4K+ (Boone County, Boone Beginnings, Quality and	Supporting the C4K Initiative in Boone County	3/1/2021 - 9/30/2021	\$ 42,436.00

Capacity Building)			
Private Housing - Community and Family Partnership	Addressing Housing Barriers in Platte and Colfax Counties through Community Response and 2 other nonprofit basic need agencies	1/1/2021 - 4/1/2021	\$ 60,000.00
Beyond School Bells Summer Innovation Grant - Boone Central School District, Cardinal Kids Club	Boone Central After School Program	5/1/2021 - 8/15/2021	\$ 150,000.00
Beyond School Bells Summer Innovation Grant - Schuyler Community Schools	Schuyler After School Program	5/1/2021 - 8/15/2021	\$ 15,000.00
Beyond School Bells Expanded Learning Opportunity Expansion - Columbus Public Schools Foundation	Columbus Public Schools After School Program	1/1/2021 - 12/31/2021	\$ 17,500.00
Beyond School Bells Tree-a-thon - Schuyler	Schuyler After School Program	4/30/2021	\$ 1,784.36
6-Month Total (Jan-June/Spring)			\$ 342,405.36
12-Month Total			\$ 1,616,488.36

*This funding was not included in the July – December 2020 reporting template but has been included here for accuracy.

5.2 In addition to NC funding, since January 1, what new funding has been awarded to the collaborative during this reporting period? Only report multi-year grants in the 6-month period during which they were initially awarded and list the total amount and the entire funding period. For example, if a three-year grant was awarded to the collaborative this February, provide the amount of the grant and the start and end dates for the three-year funding period. Do not re-report this grant in future.

New Funding Awarded to Collaborative Since July				
Name of Funding	Source	For	Funding Period	Total Amount
Example: Building Great Schools Grant	Example: US Department of Education	Example: Design and implementation of strategies to improve kindergarten readiness	Example: 2/1/2020–8/1/2022	\$500,000
6-Month Total (July-Dec/Fall)				\$1,260,330.39
Full-Service Community Schools Funding	Nebraska Department of Education	A Community School Coordinator and collective impact work in Schuyler Elementary	6/1/21 – 5/31/22	\$150,000
6-Month Total (Jan-June/Spring)				\$150,000
12-Month Total (and Fall to Spring Change)				\$1,410,330.39

5.3 Since January 1, what new funding has been obtained by the collaborative’s partners as a result of collective impact during this reporting period? Like above, only report multi-year grants in the 6-month period during which they were initially awarded and list the total amount and the entire funding period. For example, if a three-year grant was awarded to the collaborative this August, provide the amount of the grant and the start and end dates for the three-year funding period. Do not re-report this grant in future.

New Funding Awarded to Partners as a Result of Collective Impact Since July				
Name of Funding	Source	For	Funding Period	Total Amount
Example: Safe Kids	Nebraska Department of Transportation	Example: Program for local child care centers to do regular car safety seat checks	Example: 8/1/2019–8/1/2022	\$500,000
CARES Response & Recovery Grant	DHHS	The Community CARES COVID-19 Response & Recovery Grant will provide resources to charitable organizations and eligible providers to help children, families and communities respond to and recover from impacts of the COVID-19.	7/15/20-12/30/20	\$169,815

6-Month Total (July-Dec/Fall)				\$169,815
N/A	N/A	N/A	N/A	N/A
6-Month Total (Jan-June/Spring)				N/A
12-Month Total (and Fall to Spring Change)				\$169,815

6. UPDATE ON IMPLEMENTATION OF PREVENTION STRATEGIES

6.1 What are the prevention strategies that the collaborative has offered or worked toward offering during the most recent six months (Jan-June 2021)? Examples include but are not limited to Circle of Security Parenting (COS-P); Community Response (CR); Parent Child Interaction Therapy (PCIT); Parents Interacting with Infants (PIWI). *If there are other community-level prevention strategies that have been offered or the collaborative has worked toward offering in the most recent 6-month, also list them below.*

July-Dec 2020:

- Community Response (CR), Mental Health Vouchers and Outreach Services
- CPS Elementary Attendance Monitor
- Parent Child Interaction Therapy (PCIT)
- Summer Sizzling Enrichment Program

January-June 2021:

- Community Response (CR), Mental Health Vouchers and Outreach Services
- Food Security
- CPS Elementary Attendance Monitor
- Summer Sizzling Enrichment Program
- Youth Activities Scholarships
- Play Days in the Park

6.2. For each prevention strategy listed above, what have been the main successes and challenges during the most recent six months (Jan-June 2020)?

July-Dec 2020:

- **Community Response (CR), Mental Health Vouchers and Outreach Services;**
 - The main successes were that CFP was able to collaborate with more community stakeholders and problem solve community barriers due to COVID. CFP was able to create a new mental health outreach service and start a relief fund for organizations serving children, youth, families and young adults. The main challenges were reaching those most in need. A lot of people have been isolated during the pandemic and not knowing where to turn for resources.
- **CPS Elementary Attendance Monitor**

- The main challenge was the person in this position previously resigned in summer 2020 and Columbus Public Schools was not able to hire a qualified person for the position during this time period.
- **Parent Child Interaction Therapy (PCIT);**
 - The main challenge was losing a PCIT Therapist trained through collaborative funding in Fall 2019/Winter 2020. The therapist was let go of the agency she was employed at and it was a challenge in receiving PCIT documentation from this provider.
- **Sizzling Summer Enrichment Program**
 - The main success was that the program provided enrichment bags to 2,500 students kindergarten through 5th grade in 3 surrounding school districts. Typically, the program serves one school district. The bags provided activities and community resource information for families to engage with one another. The main challenge was that this program is typically provided in person for 3 weeks to kindergarten through second grade students. They are provided with a meal, reading activities, and field trips. So, creating and distributing enrichment bags completely changed the structure of this program

January-June 2021:

- **Community Response (CR), Mental Health Vouchers and Outreach Services;**
 - The main successes were that CFP was able to collaborate with more community stakeholders and problem solve community barriers due to COVID and its cyclical effects of the pandemic. CFP was able to maintain a mental health outreach effort serving children, youth, families and young adults. The main challenges were reaching rural residents and people with a barrier to accessing technology.
- **Food Security**
 - The main success was CFP was able to distribute *Fresh Bucks* from June 2020 – April 2021 for people to have food vouchers to access to fresh dairy, meat, and produce during the pandemic. The challenge is maintaining a higher volume/administrative capacity to maintain the pilot project.
- **CPS Elementary Attendance Monitor**
 - The main challenge was the person in this position previously resigned in summer 2020 and Columbus Public Schools was not able to hire a qualified person for the position during this time period.
- **Parent Child Interaction Therapy (PCIT);**
 - The main challenge was losing a PCIT Therapist trained through collaborative funding in Fall 2019 - Winter 2020. The therapist was let go of the agency she was employed at and it was a challenge in receiving PCIT documentation from this provider. We recently learned that the other PCIT therapist in the community is leaving her current employer and will not be continuing as a PCIT provider.

- **Sizzling Summer Enrichment Program**
 - The main success was that the program was able to be in person for 3 weeks in June and 60 students were served from kindergarten through 2nd grade through Columbus Public Schools. The students are provided with a meal, reading activities, and field trips. This was the most students that had ever participated in the program.

- **Youth Activities Scholarships**
 - The main success was that the collab had never partnered with this entity before, so this is expanding our prevention network. The main challenge is using data to measure success of the scholarships. The scholarships are put in place to help youth who have a financial barrier to participating in extracurricular activities.

- **Play Days in the Park**
 - The success was that 82 children (42M & 40F) were being active either in play or in learning for a couple of hours each day they participated in the summer. This meant that their time was not spent in front of a device but in connection with other children and adults. There are two different sites to Play Days. One site is at a trailer park, the other at a city park. The trailer park location has no tables or not protective covering from the elements of the weather thus if it rains, Play Days is cancelled for the day. The city park has the benefit of having a new water pad placed in it which was a challenge at the beginning of Play Days because the children tended to flock to the water pad. It was quickly decided to have children bring a towel if they wanted to play in the water pad which was allowed 30 minutes at the beginning of the Play Day and 30 minutes at the end. This also posed a challenge for those working the event (four individuals) to ensure they could watch all of the children throughout their time at the park.

7. ESTIMATE OF STAFFING AND PARTNERS

7.1 How many organizations and staff do you estimate currently participate (as of this reporting period) in the core prevention strategies listed below?"

Estimate of Organizations and Staff Participating in Core and Other Strategies		
Strategy	# of Organizations (Jan-June/Spring)	# of Staff (Jan-June/Spring)
Circle of Security Parenting (COS-P)	N/A	N/A
Community Response (CR)	30	30
Parent Child Interaction Therapy (PCIT)	N/A	N/A
Parents Interacting with Infants (PIWI)	N/A	N/A
Food Security	3	N/A
CPS Attendance Monitor	1	N/A
Youth Mental Health Vouchers	9	N/A
Mental Health Outreach Services	6	N/A
Sizzling Summer Enrichment	1	4
Youth Activities Scholarships	2	N/A

Play Days in the Park	2	4
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8. DATA ON CWB CORE PREVENTION STRATEGIES

Community Response

Community Response is a voluntary system that is available to all families in a community, connecting them with resources and support to help them meet their goals and strengthen their relationships within their community. Community Response is designed to reduce unnecessary involvement of higher-end systems (child welfare, juvenile justice, etc.) while increasing the informal and community supports in place for children, youth, and families.

Strategy: Central Navigation (All Participants)	Number	Percent
Participants Served Directly	222	
Children Served Directly	480	
Participants with Disabilities Served Directly	18	8.1%
Children with Disabilities Served Directly	28	5.8%
Participants who Identify as Female	183	82.4%
Participants who Identify as Male	38	17.1%
Number of Participants who Qualify for Medicaid, Child Care Subsidy, and/or free or reduced lunch	131	59%

Strategy: Central Navigation (All Participants)	Number	Percent
White	93	41.9%
Hispanic or Latino	115	51.8%
American Indian or Alaska Native	3	1.4%
Black or African American	3	1.4%
Other – For protection of confidentiality, includes Asian and Native Hawaiian or Other Pacific Islander, and Another race/ethnicity	3	1.4%
Multiracial	1	0.5%
Prefer Not to Say	4	1.8%
Missing Data	0	
Total	222	

Strategy: Central Navigation (25 and Under)	Number	Percent
Participants Served Directly	45	
Children Served Directly	62	
Participants with Disabilities Served Directly	5	11.1%
Children with Disabilities Served Directly	5	8.1%
Participants who Identify as Female	36	80%
Participants who Identify as Male	9	20%
Participants who Qualify for Medicaid, Child Care Subsidy, and/or free or reduced lunch	26	57.8%

Strategy: Central Navigation (25 and Under)g	Number	Percent
White	12	26.7%
Hispanic or Latino	28	62.2%
American Indian or Alaska Native	1	2.2%

Last updated June 14, 2021

Black or African American	1	2.2%
Other – For protection of confidentiality, includes Asian and Native Hawaiian or Other Pacific Islander, and Another race/ethnicity	1	2.2%
Multiracial	1	2.2%
Prefer Not to Say	1	2.2%
Missing Data	0	
Total	45	

Strategy: Central Navigation (26+)	Number	Percent
Participants Served Directly	177	
Children Served Directly	418	
Participants with Disabilities Served Directly	13	7.3%
Children with Disabilities Served Directly	23	5.5%
Participants who Identify as Female	147	83.1%
Participants who Identify as Male	29	16.4%
Participants who Qualify for Medicaid, Child Care Subsidy, and/or free or reduced lunch	105	59.3%

Strategy: Central Navigation (26+)	Number	Percent
White	81	45.8%
Hispanic or Latino	87	49.2%
American Indian or Alaska Native	2	1.1%
Black or African American	2	1.1%
Other – For protection of confidentiality, includes Asian and Native Hawaiian or Other Pacific Islander, and Another race/ethnicity	2	1.1%
Multiracial	0	
Prefer Not to Say	3	1.7%
Missing Data	0	
Total	177	

Strategy; Central Navigation (25 and Under)			
Total	No Children	Children	Missing Data
45	14	31	0
Strategy; Central Navigation (26+)			
Total	No Children	Children	Missing Data
177	4	173	0

Support Services Funds Breakdown – Central Navigation – SUMMARY: ALL PARTICIPANTS

Priority Area	Total Number of Requests for Support Service Funds	All Dollars	Average Dollars
Housing	124	\$73,396.18	\$591.90
Employment	0		

Last updated June 14, 2021

Utilities	85	\$23,541.02	\$276.95
Physical/ Dental Health	19	\$11,818.26	\$622.01
Daily Living	35	\$2,688.85	\$76.82
Mental Health	163	\$31,255.95	\$191.75
Education	3	\$270.00	\$90.00
Parenting	2	\$676.92	\$338.46
Transportation	53	\$12,584.86	\$237.45
Other	36	\$9,671.00	\$268.64
Total	520	\$165,903.04	\$319.04

Strategy: Central Navigation: People 25 and Under, With System Experience

Priority Area	Total Number of Requests for Support Service Funds	All Dollars	Average Dollars
Housing	30	\$18,285.81	\$609.53
Employment	0		
Utilities	18	\$4,914.67	\$273.04
Physical/ Dental Health	2	\$1,308.98	\$654.49
Daily Living	8	\$762.34	\$95.29
Mental Health	10	\$1,842.00	\$184.20
Education	0		
Parenting	1	\$58.92	\$58.92
Transportation	6	\$1,229.54	\$204.92
Other	10	\$3,575.19	\$357.52
Total	85	\$31,977.45	\$376.21

Protective factors. Several strategies were used to evaluate the efficacy of Community Response. At completion of services (which was typically 30 to 90 days), families were asked to complete a post-survey that was comprised of four areas of protective factors including: social supports, concrete supports, hope and resilience (hope and resilience were measured using a retrospective pre/post survey). Descriptive analyses were completed and the results found improvements in Social Connections and Concrete Supports. Statistical analyses showed significant improvements in Hope.

	Social Connections	Concrete Supports	Hope	Resilience
Statistical Analyses Results				
Pre-Mean	3.75	3.74	4.72	2.18
Post-Mean	4.79	4.57	6.55	2.70
Significance Value	N/A	N/A	$p < .001^*$	$p = 0.5$
# of Survey Responses	n=7	n=7	n=26	n=26

*Represents a statistically significant change in scores.

Access to services. Families were asked to rate the degree that they were able to access services prior to and after coaching. The results found that parents improved their awareness of services and resources after participating in Community Response.

Accessing Services		
n=25	Pre: 2.08	Post: 3.56

Satisfaction ratings. Participants were asked to rate the degree they were satisfied with the services provided by Community Response. Overall, the parents rated the program implementation very positively, rating it as mostly or strongly agreed.

Quality <i>How well? (Process)</i>		
# and % who strongly agree or mostly agree that they felt respected and valued by the therapist or staff.	25/27	93%
# and % who strongly agree or mostly agree that they have learned new techniques to teach their child new skills.	24/26	92%
# and % who strongly agree or mostly agree that they feel the relationship with their child is better than before.	22/26	85%

Description of Participants in Community Response at Referral: Initial Self-Ratings of their Access to Concrete and Social Supports.	
% of people who rated themselves low in Social Supports*	% of people who rated themselves low in Concrete Supports*
21.4%	17.1%

*Rating of 3.0 or lower on a 5point Likert scale

9. DATA ON LOCAL PREVENTION STRATEGIES

****If applicable, to be inserted by Community Coordinator. Please include both breakouts by strategy and a total using the table template below. You are welcome to add data beyond what there is space for in the table templates, if applicable.****

Strategy: Example Strategy ABC	Number	Percent
Participants Served Directly		
Participants Served Indirectly		
Children Served Directly		
Children Served Indirectly		
Participants with Disabilities Served Directly		
Children with Disabilities Served Directly		
Participants who Identify as Female		
Participants who Identify as Male		
Number of Participants who Qualify for Medicaid, Child Care Subsidy, and/or free or reduced lunch		

July-Dec 2020:

Additional information about local strategies will added in the annual report beyond the data below.

Mental Health Outreach Services

- June-December 2020
- Served 45 individuals (145 therapy sessions) in Platte, Colfax, Boone, Butler, Polk, or Nance counties
- CFP has expended \$6,717.50

Community Response Youth Mental Health Vouchers

- 63 youth (422 therapy sessions) were served in 2020 in Platte and Colfax counties

January-June 2021:

Additional information about local strategies will added in the annual report beyond the data below.

Mental Health Outreach Services

- January – April 2021: **52 individuals (126 therapy sessions) were served** in Platte, Colfax, Boone, Butler, Polk, or Nance counties
- CFP **expended \$16,713.50 and served 97 individuals (271 sessions) throughout June 2020 – April 2021**

Last updated June 14, 2021

Community Response Youth Mental Health Vouchers

- **67 youth served (3 in Boone, 7 in Colfax, 57 in Platte)**
- **251 therapy sessions total (10 sessions in Boone, 24 sessions in Colfax, 217 sessions in Platte)**
- **CFP expended \$20,148.89**

Food Sustainability Grant

- **April 2021 (500 Fresh Bucks distributed at the Colfax and Platte mobile food pantry)**
- **CFP expended \$50,000 and served 3,717 people throughout June 2020- April 2021**

Housing Grant

- **January – June 2021 (115 families have been served)** through Community Response, CNCAP, and Simon House
- **CFP has expended \$130,000 and served 143 families throughout October 2020 – June 2021**

Sizzling Summer Enrichment

- **June 2021 for three weeks**
- **CFP expended \$17,664.81 for this strategy**

Strategy: Sizzling Summer Enrichment	Number	Percent
Participants Served Directly	60	100
Participants Served Indirectly	40	
Children Served Directly	60	100
Children Served Indirectly	15	
Participants with Disabilities Served Directly	13	22
Children with Disabilities Served Directly	13	22
Participants who Identify as Female	31	52
Participants who Identify as Male	29	48
Number of Participants who Qualify for Medicaid, Child Care Subsidy, and/or free or reduced lunch	48	80

- **Initial registration included more than 75 students. The best day of attendance had 55 students.**
- **Average attendance was 49 students each day of the 15-day program.**

Last updated June 14, 2021

- There were approximately 89 attendees for our family day. Forty-nine of those attending were registered students.
 - 29 family members attended the entire family day
 - 11 family members came for lunch
- 60 students - attended at least one day of the program (total registrations were higher than this number, but some students never attended.)
- 55 students - highest attendance
- 49 students - average attendance

Kindergarten (two classrooms):

Class #1:

11 students enrolled

8.7 average students in attendance each day

8 students with data

75% (6/8)

- of students made growth or maintained growth from Spring DIBELS to the end of the SSEP program

Class #2

14 students enrolled

11.7 attendance average

12 students with data

92% (11/12)

- of students made growth or maintained growth from Spring DIBELS to the end of the SSEP program

First Grade:

16 students enrolled

13.4 average students in attendance each day

15 students with data

60% (9/15)

- of students made growth from Spring DIBELS to the end of the SSEP program

Second Grade:

Last updated June 14, 2021

18 total students

15.2 average students in attendance each day

17 students with data

47% (8/17)

- of students made growth from Spring DIBELS to the end of the SSEP program
- 4 of the students were 2 points or less away from their spring benchmark

Youth Activities Scholarships

- March – June: 14 youth were served (1 Strength Training, 7 Taekwondo, and 6 Softball)
- \$1,041.26 was expended

Play Days in the Park

- 82 children (42M and 40F), with one autistic and two ADHD children were served
- \$2,090.65 was expended

10. FEEDBACK (OPTIONAL)

10.1 What is one way in which Nebraska Children, Consultants, and/or UNMC/MMI can better support work being done in your community (optional)?

10.2 Any other feedback or thoughts (optional)?

APPENDIX A – DEFINITIONS

EXAMPLE

RIR Total/Summary of Children & Families Reached			
Number of Families Served Directly	100	Number of Families Served Indirectly	200
Number of Children Served Directly	300	Number of Children Served Indirectly	400

Families: Families = Parents for reporting purposes. In the example above, the 100 “families” are actually 100 parents. This is the number of families who received services aimed at preventing child abuse and neglect during the reporting period. These services may be directed at specific populations identified as being at increased risk of becoming abusive and may be designed to increase the strength and stability of families, to increase parents' confidence and competence in their parenting abilities, and to afford children a stable and supportive environment. *Note:* You should not duplicate your counts. In other words, if you served 100 families in which there were 300 children, you would report 300 children in the child category and the 100 in the family category.

Number of Organizations Participating: The number of organizations represented by the staff actively participating in the design and delivery of a strategy.

Number of Staff Participating: The number of staff actively participating in the design and delivery of a strategy. Number of staff should almost always be greater than or equal to the number of organizations.

Served Directly: Children or families with whom there is **sustained and direct contact** with such as PCIT sessions, Community Response, Circle of Security-Parenting classes, and PIWI sessions. Also includes families and children served directly through Rooted in Relationships work. *Note:* PIWI strategies infused into different programs (for example, infused into home visitation, Head Start) can be counted as direct services only if carried out by certified trained person and if Nebraska Children/NCAPF Board evaluation measures are completed (i.e. CR/CYI Evaluation Packet, PIWI Evaluation Packet).

Served Indirectly: Children and families with whom there is **not sustained and direct contact**. Typically, this category applies to short-term activities with children and families. Children may be served indirectly through Rooted in Relationship work, and other example of families or children served directly are:

- Count of families that attend a health fair
- Count of children associated with the families above that attended a health fair
- Count of families that attended a training event
- Count of children associated with the families above that attended a training event
- For families participating in PIWI or PCIT, a count of children in the family other than the child actually participating. In other words, siblings of children in PIWI or PCIT are counted as served indirectly, because they are indirectly benefiting from their parent’s participation in the service.

With Disabilities: Reflects field on the CR/CYI Participant Information Form where a parent (or therapist, in the case of PCIT) indicates the presence of a disability.

APPENDIX B – FOCUS GROUP DATA FROM SPRING 2021

BACKGROUND

External evaluators with UNMC MMI conducted a focus group in June 2021 with the coordinator, central navigator, CR coaches, and consultant from the Community and Family Partnership. The purpose of the focus group was twofold, 1) to identify success stories and other NCFE initiatives the collaborative is connected with (e.g., Rooted in Relationships, Sixpence, C4K+, etc.) and 2) to gather information on how the collaborative is engaging youth and family voice in the planning, implementation, and evaluation of the community's prevention system.

COLLABORATIVE SUCCESS STORY

In 2020 – CFP served over 22,700 people through the collaborative (including individuals, children, and families) in collaboration with community partners. CFP has also been serving a large number of single parent households. Even during the pandemic, the collaborative still found ways to effectively serve families in the area. It helped a considerable amount of people avoid eviction and/or homelessness and be able to secure stable housing (emergency hotel provided then connected participants with other housing options).

In November, 2020, a family enrolled in CR. Through CR, the mom was connected to a housing program to house her and two children with twins on the way. The mom was also able to gain employment and enroll in SNAP.

OTHER NCFE INITIATIVES CONNECTED WITH THE COMMUNITY AND FAMILY PARTNERSHIP

- Thriving Families Safer Children
- Rooted in Relationships
- C4K+ (PDG)
- Full Service Community Schools
- Sixpence
- Beyond School Bells
- PCIT/PIWI

Having all of these initiatives connected benefits the community by having mutually reinforcing agendas across initiatives. Members/participants of the community collaborative participate in different workgroups. They are interconnected and contribute to the ability to build programs and be aware of other opportunities within the community (supported by good communication).

YOUTH/FAMILY ENGAGEMENT

1. PLANNING

- This is an area that CFP is continually working to improve. Thriving Families Safer Children has put a lens on this area to gain lived experience in this area. Through Community Response – working to get more parental involvement outside of coaching (e.g., CR parent night) – families can come together in a parent-driven, safe environment to collaborate with each other and connect with others who might be experiencing similar situations. Time for open communication; resource intervention; focus areas are up to the parent. CR could use this time to look at what programming needs the community has.
- Citizen Review Panel – lived experience partners participate in this call (more have been invited). Focusing on inequities in the Columbus community (inequities for single, working parents – who are not eligible for certain benefits through DHHS, and safe housing/availability).

- Inclusive Communities (4 part DE&I training) – participants inquired about another series to be provided for the community at large. Working to engage families in an equitable way.
 - i. Sent out survey to gauge community interest/commitment for a workgroup to revolve around equity, inclusion, and lived experience – in infancy stage; will be further developing in the next year.
 - ii. Also working to develop a Thriving Families steering committee to focus on lived experience, leadership opportunities, and engagement.

2. IMPLEMENTATION

- Community Response – most tangible example of engagement. Navigators and coaches are trained to help families define and reach goals.
- Engagement on the family/coach level of CR. Working to increase engagement at a structural level (Parent Nights will help facilitate this type of involvement/engagement on the macro level).
- “Basis of the coach and family relationship is that the family is in the driver’s seat of their environment, and the coach is in the passenger seat helping to navigate and empower where they want to go.”

3. EVALUATION

- Fill out the Coaching and Satisfaction surveys.
 - i. Some challenges surround rate of completion of these surveys (e.g., families discontinue services before completing surveys).
- Mental Health Outreach had a great survey response during COVID.

4. SUCCESSES ENGAGING YOUNG PEOPLE

- A single mother with 4 children left DV situation that was being housed in a hotel for a month. CR helped secure employment and stable housing for the family. Collaboration through CNCAP for housing, contact with Center for Survivors and Simon House, Mental Health services – therapy, active in afterschool program.
- In 2020, CFP was able to provide 422 therapy sessions to youth in Platte and Colfax counties. Food Security – in 2020, CFP provided 3,217 “fresh bucks” vouchers to individuals and families in Platte and Colfax counties.
- Build partnership with YHDP (Youth Homelessness Demonstration Project). Collaboration with CNCAP program KIDS – to engage youth in lieu of a Connected Youth Initiative.

5. CHALLENGES OF ENGAGING YOUNG PEOPLE

- Support systems – some young people have limited interpersonal relationships; limited knowledge for basic life skills; financial struggles. Struggles with being a single parent (inequitable system – particularly with state benefits).
- Young people and families have limited time to devote to engagement activities.
- Young people and families lack confidence to get involved in activities.
- Transportation issues – do not have reliable transportation to get to meetings/events/activities.
- Mental Health barriers – leading to social isolation; perceived hopelessness for change/to become involved; substance abuse also leads to barriers/challenges.
- How do organizations/entities engage young people and families? This is a challenge – lack of engagement thus far; service providers need to give more attention to this area.
- Some young people and families have had past experiences that make trust in the system a challenge. Intimidation surrounding “DHHS” labels/title – families feel judged due to past experiences.

APPENDIX C – COMMUNITY-SPECIFIC EVALUATION QUESTION

During the 2020-2021 evaluation year, CWB communities were provided the opportunity to identify an area of the collaborative to receive in-depth evaluation. The Community and Family Partnership identified Mental Health Outcomes as the main area for this evaluation: To what extent are participants satisfied with the Mental Health Voucher and Mental Health Outreach strategies in the CFP community? To determine satisfaction, participants completed surveys after receiving counseling and therapy services. The results of these surveys are as follows:

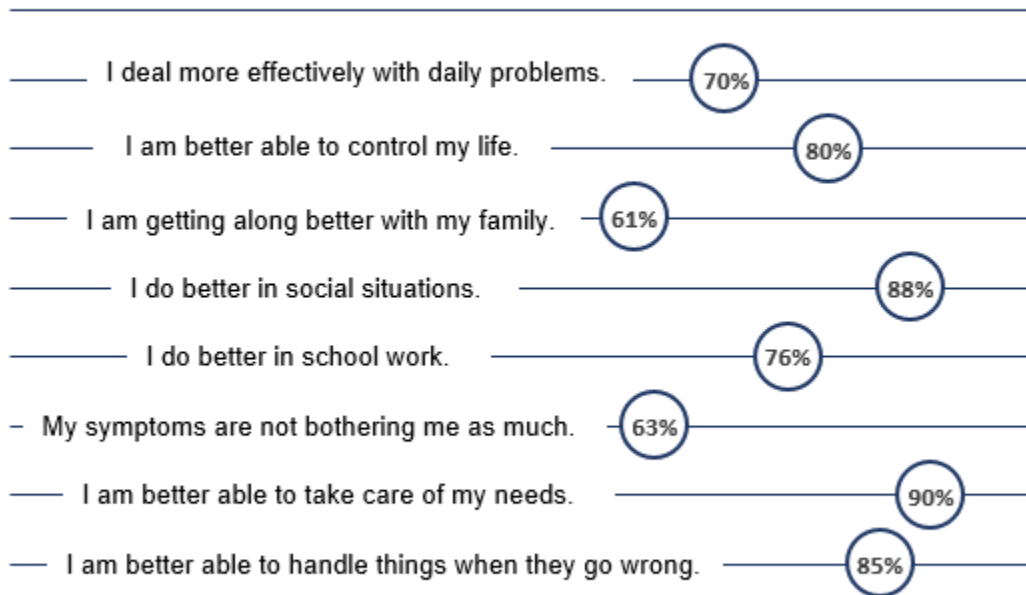
Mental Health Voucher

Voucher referrals for mental health services are made through school staff at districts within Platte, Colfax, Boone and Nance Counties. Students and their families can receive up to 10 therapy sessions with local, contracted mental health providers if they are experiencing a financial barrier to accessing mental health services. Strategies include lessening barriers for access to therapy services in rural areas and improving the wellbeing of our local youth and families.

Twenty responses were recorded for the Mental Health Voucher strategy. The ages of participants ranged from five to forty-one years of age. Six agencies were listed in the survey as providing services; these agencies are: Colegrove Counseling, Good Life Counseling, Embark Counseling, COR Therapeutic Services, Mental & Behavioral Health, and Elissa Olson, LIMPH. All of the participants that completed the survey reported satisfaction with the services they received. The majority reported that as a result of services they do better in social situations, are better able to care for their needs, are better able to handle things when they go wrong, and have the support they would need in a crisis. Fewer participants reported that as a result of services they get along better with family and that their symptoms are not bothering them as much.

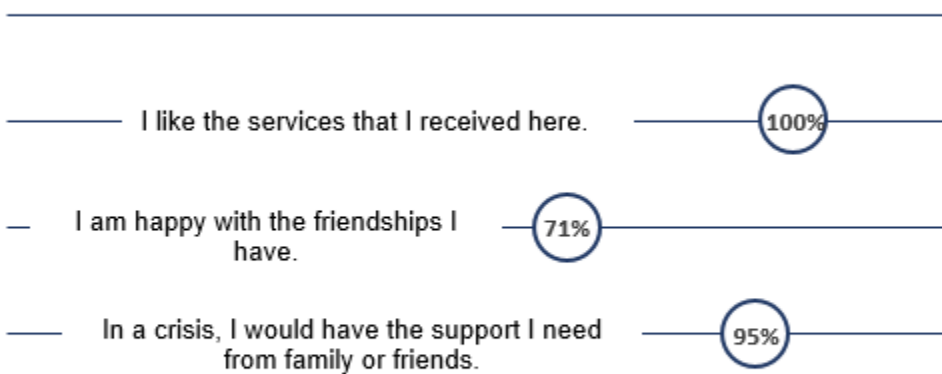
*Please refer to Section 1 of report for total numbers served and dollars spent, and Section 9 for demographic information.

As a direct result of the services I received:



Percentages indicate participants that chose "Agree" or "Strongly Agree" as a response to the above statements.

How satisfied were participants?



Percentages indicate participants that chose "Agree" or "Strongly Agree" as a response to the above statements.

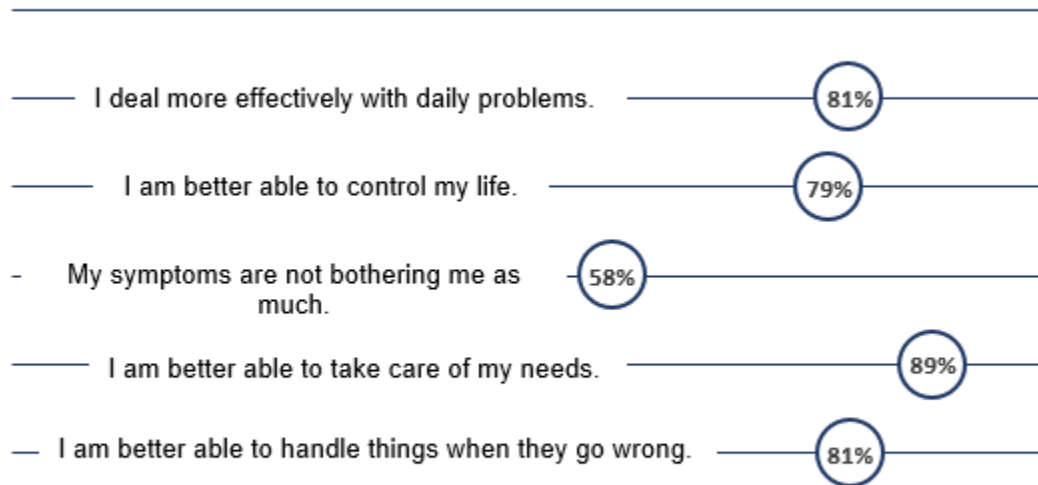
Mental Health Outreach

Community and Family Partnership and Columbus Area United Way are offering 3 therapy sessions with local mental health providers in the Columbus area. This service is available for anyone in Platte, Colfax, Boone, Butler, Polk, or Nance counties regardless of their insurance or age. Strategies include lessening barriers for access to therapy services in rural areas and improving the wellbeing of our local communities. This short-term COVID relief service began in June 2020 and has continued through the evaluation year.

Thirty-six responses were recorded for the Mental Health Outreach strategy. The ages of participants ranged from five to sixty-four years of age. Six agencies were listed in the survey as providing services; these agencies are: Colegrove Counseling, Good Life Counseling, Embark Counseling, C.D. Lambert Therapy, Mental & Behavioral Health, and Professional Mental Health Services. All of the participants that completed the survey reported satisfaction with the services they received and that they would refer a family member or friend. The majority reported that as a result of services they are better able to take care of their needs and have the support they would need in a crisis. Fewer participants reported that as a result of services their symptoms are not bothering them as much.

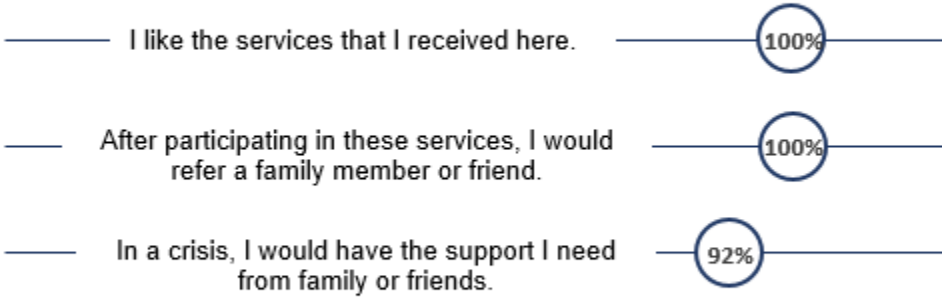
*Please refer to Section 1 of report for total numbers served and dollars spent, and Section 9 for demographic information.

As a direct result of the services I received:



Percentages indicate participants that chose "Agree" or "Strongly Agree" as a response to the above statements.

How satisfied were participants?



Percentages indicate participants that chose "Agree" or "Strongly Agree" as a response to the above statements.
